

WORK PLAN 2014-2016



City of London Healthwatch works to ensure that City Workers, residents and students are able to influence the design and delivery of local services through their views and voice being heard by decision makers in all aspects of health and social care.

Our Priorities for 2014-2016 will focus on Children and Young People and City Workers.

Children and Young People

We will

- Appoint a children and Young Person Sessional Worker
- Meet and engage with young people through outreach, face to face meetings and social media such as twitter
- Engage with families through outreach, face to face meetings and social media such as twitter

City Workers

We will

- Obtain information on services required by City Workers through presentations, face to face meetings at events
- Represent the views and experiences of residents and City Workers from contacts with Healthwatch CoL (achieved through email, meetings, phone and events) at NHS national/regional committees, Barts Health Trust< Homerton and the Corporation
- Represent the views and experiences of residents and City Workers (achieved through email, meetings phone and events) at relevant City statutory committees

Community

We will

- Continue the engagement with City Residents and the homeless at meetings, events, phone email, social media
- Continue to represent the views and experiences of residents at NHS national/regional committee, Bart's Health Trust and the Corporation
- Develop and distribute the City of London Healthwatch Newsletter to contacts on our contact database
- Provide information to residents and workers and health and social care organisations, voluntary organisations and interested parties through the weekly City of London Healthwatch emails.
- Provide information through the City of London Healthwatch web site

